

Return form

For cancellation of purchase and complaint

Dear Customer

If you wish to return a KISS product, please read this guide and fill in the return form below.

We kindly ask you to fill in the reason for returning your item on the return form. This applies for whatever reason - if the item is defective or if it just does not match your expectations.

If you want to use your right of cancellation, you must return the product within 14 days of receipt. Prior to your return in connection with the cancellation of your purchase, be sure to let us know at webshop@keepitsimplestupid.dk

For complaints, you have 24 months' warranty under the Danish Sale of Goods Act.

If you wish to exchange your item for another type of item, please return the item as described below, after which we will repay the money to the card used for the purchase. You will be welcome to order an item again in our webshop.

See more about the right of cancellation and complaints in our terms and conditions of sale and trading at www.keepitsimplestupid.dk

Please do as follows:

- Fill in the return form
- Pack the product as you received it - with cancellation of purchase, it shall be returned in its original packaging
- Include the return form and a copy of the purchase invoice inside the package
- Send the package to:

Dansk e-Logistik
Attn.: KISS keep.it.simple.stupid.
Heeringvej 25, Dalby
4690 Haslev
Denmark

Once the warehouse has received the package, they will process the case as soon as possible. The money will be returned to the payment card used for the purchase.

Yours,
Lars and Mirja

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Please fill in this form and send it to us together with the product, to:

Dansk e-Logistik
Attn.: KISS keep.it.simple.stupid.
Heeringvej 25, Dalby
4690 Haslev
Denmark

I would like to return the following item(s):

Order number

Name

Address

Postcode

City

Country

Telephone number

E-mail

Please tell us why you want to return:

- The product is defective/damaged
- The product does not match my purchase
- The product does not live up to my expectations
- I have regretted my purchase
- Other reason

Please explain in more detail, if necessary:

Date and signature:
